# Program Implementation Manual VDH - Division of Food and Environmental Services

Program Foodservice Protection

Subject: "Foodservice Critical Procedures Report'

Objective: The "Foodservice Critical Procedures Report" form is a hybrid

inspection/education tool for foodservice protection services. The pre-printed food safety principles are intended to provide any reader with an overview of safe critical practices. The observations sections allow documentation and discussion

of observed variance from such safe critical practices.

Authority: §35.1-22 Periodic inspections, <u>Code of Virginia</u>.

§2.19 Periodic Inspection; and §2.20 Inspection Report, Rules and

Regs- Governing Restaurants...

Public Health Rationale: Epidemiological investigations of foodborne disease outbreaks consistently implicates several critical practices (e.g., improper cooling of potentially hazardous foods) as contributing factors in the majority of all outbreaks. It follows that successful foodservice protection activities will concentrate on those critical practices.

Background: Many health districts have previously developed and implemented some form of "critical item" or "critical procedure" inspection as part of their foodservice protection services. These inspections are more focused, less time-consuming and therefore more efficient. The "Foodservice Critical Procedures Report" (Attachments 1&2) blends that concept into a tool that facilitates both teaching of critical principles and discussion of variance from those principles within a specific establishment.

#### Procedures:

#### Observations

Review 1993 FDA Food Code, Annex 4, Section 4, "Conducting the Inspection" for a detailed review of observation techniques.

#### Documentation

- 1) Complete the header section of the "Report" (see Attachment 1) noting appropriate purpose, establishment ID/NO, date, name and address;
- 2) Review observation notes and group observations into categories (i.e., Food Source, Temperature Control, etc.);
- 3) Document observations below the appropriate subheading, describe the variance, and describe the necessary corrective action;
- 4) Use additional pages (EHS-152a) for additional notes, comments on other risks, or training opportunities.

- 5) Sign pages and have person-in-charge sign pages after conference; and,
- 6) Leave top copy with establishment and file second copy in establishment file.

As an example:

- you observe cooked chicken being held for service at 130°F,
- you record under Holding/Service Observations,

"Chicken holding at 130°F. Correct by either reheating to 165°F and holding at 140°F or above, discarding product, or cool to 41°F within two hours"; and,

- you would also note the corrective action taken,
- "Product was reheated".

#### Conference

Thoroughly discuss the report with the person-in-charge. Explain the critical significance of these practices, the observed variance with safe practices and the desired corrective action for each variance observed. The effectiveness of this communication is perhaps the critical element in motivating improved foodservice practices over time.

#### Records Retention

Current records retention guidelines for foodservice inspection documents are "retain three years, then destroy".

Responsibility: The district Environmental Health Manager is responsible for the implementation of these procedures by the district foodservice protection program.

> The local Environmental Health Specialist Senior is responsible for the assessment and maintenance of compliance in specific foodservice establishments.

Effective Date: November 1, 1995

Approved by: Michael V. Jampbell Interim Director

Division of Food and Environmental Services

Attachment 1: EHS- 153 (Rev 3/02)

Attachment 2: EHS-153a (Rev 3/02)

## Purpose: Page 1 of \_\_\_ **Commonwealth of Virginia** ① Routine Virginia Department of Health ② Follow-up Certified Manager: Foodservice Critical Procedures Report 3 Complaint Yes ① 4 Other No ② © Critical Items Exempt 3 Date: \_\_\_/\_\_\_/\_\_\_\_ Time In: \_\_\_: \_\_ Time Out: \_\_\_: \_\_ Est. Name: \_\_\_\_\_ Address: \_\_\_\_ I have evaluated your procedures and practices in the following areas. Please review the principles for food safety and my observations relating to each area. **Food Source** Source - All foods come from approved sources with accurately labeled containers (§270). Observations: **Temperature Control** Storage - All potentially hazardous foods (PHFs) and perishable foods are stored at safe refrigeration (not over 41°F) or freezer (not over 32°F) temperatures (§340). Observations: Preparation - Preparation practices minimize the total time that PHFs are in the "Danger Zone" (between 41°F and 140°F) (§850). Observations:

Cooling - PHFs which are cooked then cooled must be cooled rapidly (from 140>70°F within 2 hours, and 70>41°F within 4 hours). For large volumes this will require the use of an ice bath, blast chiller, or other special technique (§800).

Cooking / Reheating - Cook PHFs to a minimum internal temperature of at least: 165°F for Poultry; 155°F for Ground Beef; or, 145°F for Pork, Fish and shell eggs to order. Reheat PHFs to a min. internal temperature of 165°F (§700).

Observations:

Observations:

Holding / Service - Holding an (between 41°F and 140°F) (§8 Observations:	nd Service practices minimize the total time 820).	that PHFs are in the "Danger Zone"
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Name:	Date://_	
Protection from Contamination Storage - All foods are stored i stored below prepared and read Observations:	in a clean and protected manner. They are leady-to-eat foods (§470).	kept covered, and raw or wet foods are
Preparation / Service - Preparation contact with foods (§450).  Observations:	ation and service practices prevent cross-cor	ntamination of foods and minimize hand
Personal Hygiene Handwashing - Foodhandlers v Observations:	wash their hands at appropriate intervals or	times (§160).
Foodhandling - Foodhandling Jinfection (i.e.: infected cuts, ill Observations:		a (i.e.: eating, smoking), hair, or sources of
Cleaning and Sanitizing Foodcontact Surfaces - All foo Observations:	odcontact surfaces are washed-rinsed-sanitiz	zed after use (§1890).

### **Facility Maintenance**

Utilities - Supply of running cold water, hot water, and sewage disposal is safe, reliable, and adequate ( $\S2180$ ). Observations:

Storage - Detergents, cleansers, insecticides, lubricants, and other non-food materials are stored so as to prevent contamination of foods, and are accurately labeled (§3340).  Observations:		
Additional Observations:		
Received by:	Env. Health Specialist:	EHS-153a (3/02)